IT Unit 4

Topic 2

# Information management

**Ch. 5, Ethics & information systems** (Informatics, p 265-270)

1. Define ethics.

* Behaving I ways that are based on our morals and accepted standards

1. What implications do they have for organisations operations?

* Every business has to make choice and they are usually based on the morals and belief of that individual. One person can make an ethic decision and another could see it as a mistake to do so.

1. Using video games as an example, illustrate how there are two competing principles.

* On one hand some would argue that protecting children from possibly harmful video games is the right thing to do, on the other hand , other would argue that is a more important to maintain freedom of expression.

1. When does an ethical dilemma occur?

* When there is a choice between two opinions of equal desirability.

1. Freedom of expression is an illustration of an ethical dilemma. Explain why.

* Freedom of expression can be seen as censorship, most would acknowledge that there are limits with respect to privacy and fair comment.

**Key areas in information systems relating to ethics:**

1. Workplace responsibilities:
   1. List some workplace responsibilities of both employers and employees.

* Employees are aspect to treat their fellow workers with respect and be able to do their job productivity and safe.
* Managers are aspect to be the leader of the operation team to guide them on what they are doing and take charge to do the right thing.

1. Code of conduct
   1. What is a code of conduct and what is its purpose?

* Is a set of conventional principles and expectations that is considered binding on any member of a particular group.

1. Employee monitoring
   1. Explain how employee monitoring may be considered an ethical dilemma for an organisation.

* I shows that the employers don’t trust or lack faith in their employees.
  1. List the advantages and disadvantages of employee monitoring.
  2. Pros
* It ensure that employees are doing company work
* It ensure that employees maintain target performance levels.
* It saves time and money
  1. Cons
* It is intrusive and may impact on employee privacy
* Mistrust may develop between employee and employer.

1. Ethics and the internet
   1. What is the role of Netiquette guidelines?

* Is short for network etiquette. It refers to the conventions of the politeness observed in internet communications.

1. Resolving legal and ethical tensions
   1. Why is it important that an organisation resolve ethical issues quickly and effectively?
2. Outline the six steps involved in solving ethical dilemmas.
3. Identify the problem
4. Identify the stakeholder
5. Identify possible consequences
6. Identify ethical standards
7. Make a decision